



STYLE. BEAUTY.
& PERSONALITY

Consent to Groom

& General Liability Waiver

Because we care about the safety and wellbeing of all pets, we want to assure you that we will make every effort to make your pet's grooming visit as pleasant as possible.

1. If during an appointment it becomes apparent that your pet is not able to be groomed due to aggression/behavior or any other issue, the customer will only be charged for what services have been performed. Minor injuries such as nicks from clippers, scissors, or toenail trimmers may result if your pet does not respond to the groomer and remain still during the grooming or toenail trimming procedures.
2. **If your pet has any allergies or medical conditions (epilepsy/seizures, diabetes, arthritis, separation anxiety, asthma, etc.), it is extremely important that you make the groomer aware of any medical & behavioral issues so that we can take the necessary steps to ensure your pet's utmost safety and comfort.**
3. Pet guardian/Customer assumes all liabilities, financial and otherwise, for the behavior and health of their pet in both the professional groomer and self-wash areas. In consideration of the services rendered by **Okey Doggy Pet Spa**, Customer waives any and all claims, actions, or demands of any nature, foreseen or unforeseen relating to the care, control, and health of customer's pet arising during or after services performed by the **Okey Doggy Pet Spa**.
4. Expression of anal glands are done externally by **Okey Doggy Pet Spa**. If you find your pet to have persistent irritation of their rear end, we encourage you to speak with a veterinary clinic as your pet could be experiencing irritation from the external expression provided during their time in grooming or from a preexisting condition.
5. Occasionally, grooming can aggravate a current, or expose a preexisting medical condition. Such medical conditions could arise during or after the grooming procedure. In the event of this situation, The pet Guardian/Customer shall not hold the **Groomer/Okey Doggy Pet Spa** liable. Pet guardian/Customer shall not hold the **Groomer/Okey Doggy Pet Spa** liable for any skin irritations that may result from grooming procedures or any stressful effects that grooming may have on young, geriatric, timid, or temperamental pets.
6. Pet guardian/Customer also shall not hold the **Groomer/Okey Doggy Pet Spa** liable for any problems uncovered on a badly matted or otherwise neglected coat or integument.

Okey Doggy Pet Spa holds the highest standards to ensure that your pet is handled with respect and cared for properly. We recognize and respect that all pets are living beings who have feelings and experience emotions. We value that you have entrusted in us to provide our services to them.

- Pet's Representative *
 I am the pet's legal owner

I am a representative of the pet's legal owner and have been authorized to make grooming decisions for the pet on behalf of the pet's legal owner

• **Pet's Health ***

I certify that, to the best of my knowledge, that my pet is healthy enough to be groomed at this time

• **Preexisting Conditions ***

I certify that, to the best of my knowledge, my pet has no preexisting medical conditions that would endanger their health during the grooming process and that I have informed my pet's groomer of any preexisting medical conditions that my pet may have

• **Rabies Vaccination ***

I certify that my pet is current on their rabies vaccination and will remain current during this and all future grooming sessions at **Okey Doggy Pet Spa**

• **Emergency Medical Consent**

In the event that an unforeseen medical emergency occurs with your pet during their time in grooming, during normal business hours, Okey Doggy Pet Spa will make every effort to contact you and may choose to rush your pet to the nearest veterinary hospital if deemed necessary. Okey Doggy Pet Spa will make all reasonable attempts to contact you in the event that your pet must receive emergency medical treatment.

• **Medical Consent ***

I GIVE CONSENT FOR IMMEDIATE TREATMENT and accept any costs incurred should my pet require emergency veterinary care during the grooming session

I DO NOT GIVE CONSENT FOR TREATMENT and wish to speak to a veterinarian first, even though the delay in treatment may be detrimental to the health of my pet. I will not hold **Okey Doggy Pet Spa** or its staff responsible for any adverse outcome that this delay may cause

- **By signing below, I acknowledge all of the statements above and understand and agree to release Okey Doggy Pet Spa, its groomers, owners, and affiliates from any and all liabilities, expenses, and costs (including veterinary and legal fees) resulting from any service provided; or unintentional injury to my pet while under their care or afterward.**

I formerly grant groomers associated with Okey Doggy Pet Spa permission to groom my pet(s).

Okey Doggy Pet Spa reserves the right to refuse services should it be determined that grooming your pet(s) may be detrimental to their health or pose a safety risk to the groomer due to exhibited aggressive behavior. **We also kindly ask that you thoroughly walk your dog(s) to allow them to fully relieve themselves prior to their grooming sessions otherwise your dog(s) may end up soiling themselves after they've already been bathed by our groomer.*

Pet Owner's FIRST NAME *

Pet Owner's LAST NAME *

Contact Phone Number

Contact Email Address

Pet's Name

Pet's Age

Pet's Sex (M/F)

Pet Owner / Authorized Representative's Signature *

Date & Time

How did you hear about us? (ex: Google, Yelp, FaceBook, Instagram, Referral, other)